



CUSTOMER SUCCESS STORY

Placer County Police Dept

Pivot3® Steers the Way to More Reliable Storage
for In-Car Video Systems

The User

"We wanted a system that would be cost-effective in our pilot project and that would allow us to scale up in the future when we complete the full deployment."

— Jerry Silva, IT Manager, Public Safety & Criminal Justice Services
at Placer County



The Challenges

- Patrol 1400 square miles stretching from the outskirts of Sacramento, through the Sierras and past Lake Tahoe to the Nevada border using 90 video-equipped squad cars
- Save video files reliably for at least a year
- Manage the new system with existing personnel

The Solution

Placer County purchased three Pivot3 Databanks™ with 36 terabytes of capacity. The Databanks reside in a single rack, together with two switches and a server running the Pivot3 storage management software. Proving out the premise that users can install large-scale storage, Placer County's team completed most of the setup, including assigning the IP addresses, creating the arrays, and the storage volumes. Looking forward, the county plans to add another 60 terabytes of storage to the system once funding comes through to install cameras in all the cars. It is also looking at using the storage array to hold other types of files, like backup files, and is considering installing a separate system for the jail video surveillance system.