



Pivot3 Professional Services Program

Education and Training Services

PIVOT3 SERVICES



Implementation

Pivot3 configures and sets up nodes and software-only solutions according to your business needs.



Advanced Consulting

Pivot3 delivers project support for HW/SW upgrades, advanced architectural design, application rollout, datacenter infrastructure change; business continuity planning and implementation, and enterprise HCI rollout.



Education & Training

Pivot3 provides training and certification to help you better understand and operate your systems with on-line and on-site classes and presentations.



Tune-Up

Pivot3 analyzes your system's performance to ensure it is in top condition for optimal and efficient datacenter operations.

Program Overview

Pivot3 Professional Services offer customers the opportunity to leverage a team of certified, experienced Solutions Architects (SAs) to ensure maximum value realization from their investment. Our extended portfolio of services is designed to establish and maintain a trusted partnership during the solution lifecycle. Pivot3 Professional Services SAs have decades of combined experience in planning, implementing, and supporting the deployment of hyperconverged infrastructure (HCI) for storage, networking, and computing; security and video surveillance projects across multiple industry verticals and video management systems, virtual desktop infrastructure and datacenter application deployment.

Education and Training Services

Pivot3 is focused on enabling its partners and customers to quickly become familiar with the many benefits and features of our HCI solutions. Various levels of training are available depending on the depth of knowledge needed and the profile of student. Pivot3 offers a full spectrum of virtual, classroom, and on-premise training on sizing, planning, installing, administering, and supporting Pivot3 nodes and software. Upon completion of training courses, Pivot3 administers a final examination. Obtaining a passing grade qualifies the customer for a Certification of Completion. Contact training@pivot3.com for the current offerings or to schedule any of these three options:

Training on Deployment of Pivot3 Equipment

Onsite / In-house (3-8 students), Virtual (3-20 students)

Pivot3 is focused on enabling its partners and customers to quickly become familiar with the many benefits and features of our world-class solutions. Various levels of training are available depending on the depth of knowledge needed and the profile of student. Also, the training certification can be delivered on site, in-house or virtual by a Pivot3 expert or through our online course.

Pivot3 vSTAC Certified Professional

The vSTAC Certified Professional training will cover all the necessary steps to size, plan, and install the vSTAC product family. It is targeted at the technical reseller and advanced

end users to enable an in-depth understanding of how the Pivot3 vSTAC solutions are installed, configured, managed, and supported. Successful completion of this training will result in certification as a vSTAC Certified Professional for installation and support.

Pivot3 Acuity Certified Professional

The Acuity Certified Professional training will cover all the necessary steps to size, plan, and install the Acuity product family. It is targeted at the technical reseller and advanced end users to enable an in-depth understanding of how the Pivot3 Acuity solutions are installed, configured, managed, and supported. Successful completion of this training will result in certification as an Acuity Certified Professional for installation and support.